EYECAN.

EMPOWERING ISLANDERS LIVING WITH SIGHT IMPAIRMENT.

ANNUAL REFLECTION 2025

TOGETHER WE CAN.
EYECAN.JE

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LETTER FROM THE CEO

At EYECAN, our vision is simple: to reach every islander living with sight loss and make sure they know about the support and services available to them.

Throughout 2025, we've continued to look for ways to make those services as accessible as possible. We know there may still be people in our community who aren't aware of the help we can offer, and that's why having such a dedicated team of volunteers and staff is so important so that we can keep pushing that message out.

Through our outreach and engagement, we take every opportunity to raise awareness of what we do and are always looking for new ways to connect. This year, that's included working with key partners such as the Government of Jersey to help make our island a more inclusive and accessible place to live.

We've contributed to forums on topics like entertainment venues, the Opera House, the new hospital development, road safety and public spaces. Wherever possible, we involve people with lived experience so that feedback truly reflects those who know best.

We'll continue to play our part and value every opportunity to make a positive difference.

Mark Coxshall, CEO

OUR MISSION & VALUES

Vision

To work collaboratively with partners, providing inclusive quality services to improve the lives of all islanders living with sight loss.

Mission

Be creative and proactive to better understand the full impact of sight loss in Jersey.
Listen to the voices of Islands living with sight loss and place their needs first.

Values

Respectful.
Team work.
Dedicated.
Collaboration.
Community.

LISTENING TO OUR CLIENTS

...is at the heart of what we do. This year, we carried out surveys to gather feedback on the services we provide, what else you'd like to see, and how you feel about the quality of our work.

Feedback isn't always easy to get, but it's something we genuinely welcome so we can make sure our services meet your needs.

> "Thank you Mark and the team for the amazing support I've received from EYECAN. It's incredible — a real credit to the Jersey community."

Comments like this mean so much, and many came with great suggestions we'll be exploring in 2026.

These not only include the need to continue our pool activities that have been very successful but also cooking activities and cycling in conjunction with Move More of Jersey Sport.

We will be exploring options to run a history club and visits out to venues such as Cineworld.

VOUCHER SCHEME

We also reviewed the Children's Charity Voucher Scheme, speaking to both opticians and families. The feedback confirmed how valuable this scheme is, and thanks to a generous legacy donation in 2025, we're delighted to announce that it will continue for at least three more years. We will be announcing some exciting changes with the scheme in January 2026.

Between 2021 and June 2025, EYECAN funded 3207 spectacle vouchers, paying £516,000 to ensure young people can secure their own spectacles.

> *"Being a single parent with limited resources, it's been helpful to obtain spectacles for my child knowing that I wouldn't have to wait until I had budgeted for it or "made a plan" so she could continue her daily activities without being visually impaired."*

TEAM & VOLUNTEERS

2025 has been a year of investment in our volunteers and team. We introduced a new in-house training programme for volunteers, which was very well received.

Our team refreshed safety training for all activities, and two members achieved accredited qualifications in orientation and mobility training.

This means we can offer even more support to help clients move around safely, which will be invaluable as we grow.

Volunteers give EYECAN at least 2400 hours of their time every year to help with transport and provisions to run our social activities

We also set up an Advisory Board made up of volunteers with lived experience. Acting as a "critical friend," they help considered feedback on decisions, activities and services. Two meetings have already taken place, and their input is proving invaluable.

YOU AND EYE

Our "You and EYE" coffee mornings, kindly supported by BDO Jersey, remain a highlight. They provide a welcoming space for new and existing clients to meet, and we believe they've contributed to the 22% growth in client numbers this year.

We're thrilled that BDO will continue supporting us in 2026, and we're planning to add something new for those recently diagnosed, giving them a chance to learn about the support available in a friendly setting.

> *"It's such a great pleasure for us at @bdojersey to host @eyecanjersey, a charity which plays such an important role in our Island community. The monthly coffee morning creates a lovely energy in the Hub every month."*
>
> -Matthew Corbin, CEO of BDO

PARTNERSHIPS

Early in 2025, we became a member of Visionary UK, the national sight loss charity network. This has been transformational, giving us access to best practice, shared initiatives and peer support. We were honoured to speak at their national conference - a real privilege.

Through our safety training, we strengthened our links with sight loss charities in Guernsey and the Isle of Man, creating opportunities to share knowledge and support each other.

> "We are continually inspired by the incredible work EYECAN does in Jersey to support individuals with visual impairments. Working together has allowed us to make a real difference for our island community. By strengthening our partnership, we enhance and expand pan-island services, ensuring that people across the islands receive the highest standard of support and care!"

-Chantelle, the Guernsey Blind Association

PARTNERSHIPS

Closer to home, we meet regularly with Southwest Visionary charities to share ideas and learn from each other, especially around technology.

Working with the Government of Jersey's "Connect Me" initiative has also helped us expand art activities, start pool sessions, and run festive wreath-making workshops for clients.

We've also strengthened partnerships with the Government's Education team, Andium Homes and other organisations. One exciting development has been welcoming Health and Social Care students on placement at EYECAN. Helping future professionals understand the impact of sight loss benefits the whole island.

> "Thank you for all you do to support our students and help them grow. We are lucky to work with such an important charity!"
>
> -Highlands College

Alongside this, we've delivered training for businesses and contributed to technical working groups. We remain committed to advocating for islanders with sight loss and look forward to continuing this work in the years ahead.

HOW MUCH DID WE DO IN 2025?

10 YEARS

Since EYECAN rebranded from the Jersey Blind Society. A proud milestone.

427 CLIENTS

Were provided active support.
Additionally, our client database reached 539 clients this year.

2070 INTERACTIONS

With our clients through 2025, in person, by phone or email.

612 HOME VISITS

Undertaken by the community team, with an additional 465 client meets at our Westlea Centre or community locations.

133 NEW REFERRALS

During 2025; 81 new clients and 52 for existing clients.

234 SOCIAL SESSIONS

Were held by us in 2025.
This ranges from our art and social clubs, to swimming and cycling sessions.

1040

Children's spectacle Vouchers claimed.

80%

That means we have reached around 80% of our client group directly this year.

£147,023.71

Funded our Children's Voucher Scheme.

With over 300 - cups of tea and coffee served.

282 YOU AND EYE ATTENDANCES

LOOKING AHEAD TO 2026

Looking ahead, the hard work of 2025 has left us more motivated than ever to do our very best for islanders living with sight loss. 2026 brings exciting opportunities to grow and to celebrate 140 years of serving our community.

Happy new year from all of us at EYECAN, we look forward to an amazing 2026.

CONTACT US & DONATIONS

www.eyecan.je

We're very grateful for all donations, which enable us to continue supporting islanders living with sight loss. Thank you.

BANK DETAILS:

HSBC
Sort Code: 40-25-34
Account No: 01394215
Account Name: Jersey Blind Society (EYECAN)

CHEQUES:

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